



Quality Policy

Rubicon Genomics, Inc. is a leader in library preparation reagent kits for the Next Generation Sequencing (NGS) and microarray markets. We are committed to providing our customers and partners the highest Quality products, superior customer support, and outstanding value. We have established a comprehensive Quality Management System (QMS) based on ISO standards which values scientific innovation, requires continuous improvement, and demands total customer satisfaction from all levels of the organization. Our commitment to Quality encompasses all functional areas of the company: Research, Product Development, Manufacturing, Quality, and Administration.

Rubicon Genomics staff undergo rigorous training in all aspects of the production of our products including, manufacture, Quality Control (QC) testing, Quality Assurance (QA) approval, and worldwide distribution. The training process includes the implementation and continuous development of Standard Operating Procedures (SOP) for all aspects of the manufacturing and Quality processes. To ensure the highest Quality products, Rubicon Genomics purchases raw materials from approved vendors who have been selected based on their ability to provide consistently high Quality material which meets the specifications set by each product.

QC and QA groups are responsible for ensuring our products consistently meet all performance criteria prior to their use by our customers and partners. QC and QA use SOP driven processes to provide feedback to the organization regarding the performance of our products. This feedback is an important part of the continuous improvement efforts at Rubicon Genomics and is used to improve our products, streamline our processes, and address customer concerns.

Rubicon Genomics commitment to Quality extends to our people. We realize that the Quality of our products is a direct reflection of our people. Each and every Rubicon Genomics employee is involved in and dedicated to producing high Quality products for our customers and partners through the application of the Rubicon Genomics QMS.